

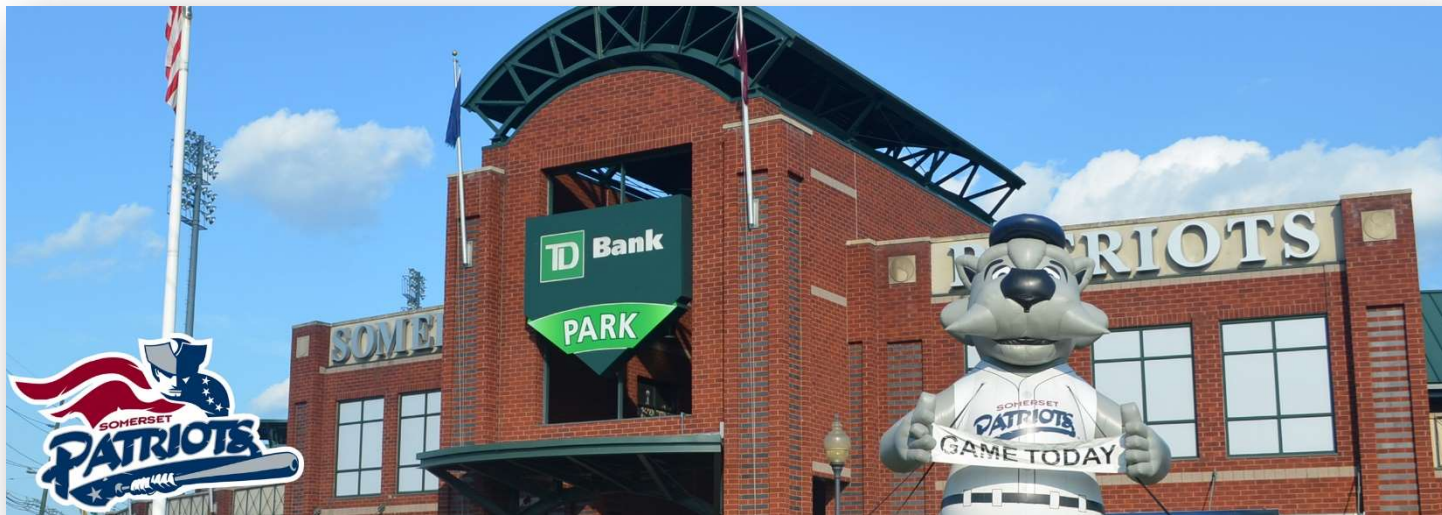
COVID-19 READINESS PLAN

A GUIDE TO OPERATING TD BANK BALLPARK



TD Bank

PARK



TD Bank Ballpark Re-Opening Guidelines:

1. GENERAL STATEMENT

The Somerset Patriots of the Atlantic League of Professional Baseball have come up with the best practices procedures identified below to proactively invest and keep our community safe when attending functions, events and games at TD Bank Ballpark, in preparation for the 2020 season. The outlined steps and initiatives are designed to make the environment as safe as we can for our staff, players, fans, and guests.

The Somerset Patriots will continue to follow the guidance of national, state and local agencies, as well as the directives of the Atlantic League and Major League Baseball, to develop these policies and to determine the appropriate time for hosting events of various scopes at TD Bank Ballpark. The input of local, regional medical and health partners will also play a significant role in the continued development of the below policies and best practices.

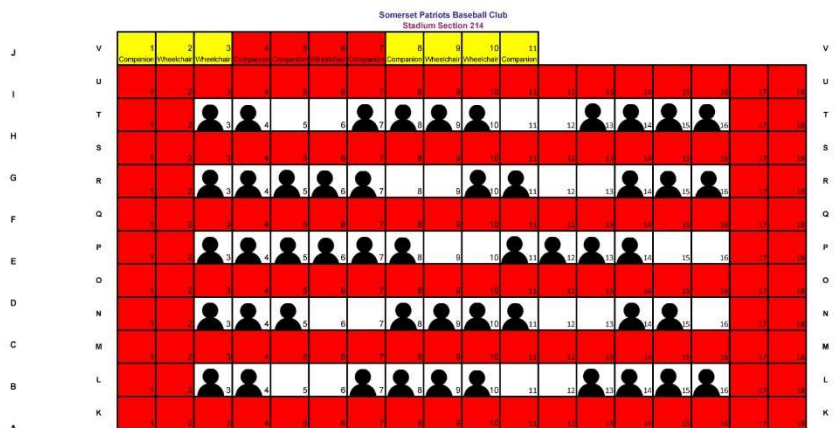
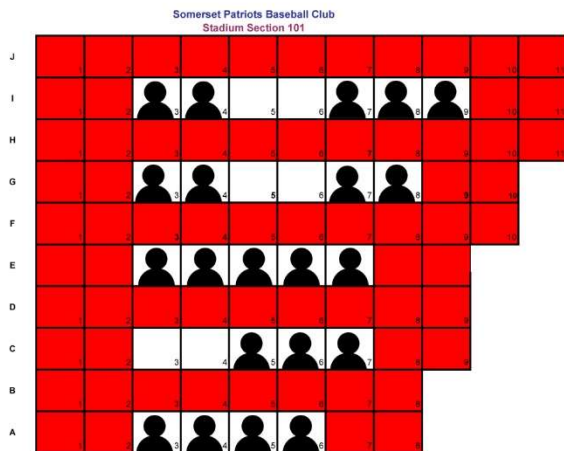
2. CASHLESS PAYMENT PREFERRED

The Somerset Patriots are working towards operating as cashless as possible, including in the areas of parking, food and beverage, ticketing, and merchandise to limit direct contact between employees and guests. This includes use of credit cards and other payment apps on mobile devices.



3. TICKETING POLICIES

To allow for proper social distancing in the seating bowl, the Somerset Patriots will adhere to state and local government and health officials' recommendations for outdoor gatherings. Seating will be moved to a General Admission Style Seating that will be administered by Patriots Staff Members allowing us to keep immediate families together and other parties social distanced.



- Examples shown above with the RED indicating seats that will not be sold in every other row or along the aisles. WHITE represents seats that will not be used once seats are sold (Represented by PEOPLE ICONS) within those rows. These images represent social distancing as outdoor gathering numbers increase. With approximately 5,400 seats in the seating bowl, greater social distancing will be available in the sections throughout TD Bank Ballpark at the current 500 people allowed for outdoor events as of July 3, 2020.
- Previous Group Areas such as our Picnic area and Party Deck will no longer offer buffet style food service and may not be open at all for initial events. We will work towards ways to utilize that space that keeps social distancing in place, but could allow for some pre-packaged food service when an increased capacity will allow us to utilize those spaces.
- Suites will have limited capacity or be closed to conform with indoor and outdoor social distancing requirements in existence at the current time of operation.



4. BALLPARK SANITATION

- The Somerset Patriots will continue comprehensive cleaning efforts at TD Bank Ballpark after each event.
- Adding hand sanitizers in multiple areas for public and employee use around the ballpark.
- Staff dedicated to real-time cleaning of all traffic areas.
- Cleaning products that have been proven to kill the coronavirus, as well as other viruses and germs, will be used on all appropriate surfaces.
- Preferred cleaning products include: Ecolab's Peroxide Multi Surface Cleaner & Disinfectant and Buckeye's Sanicare Disinfecting Wipes

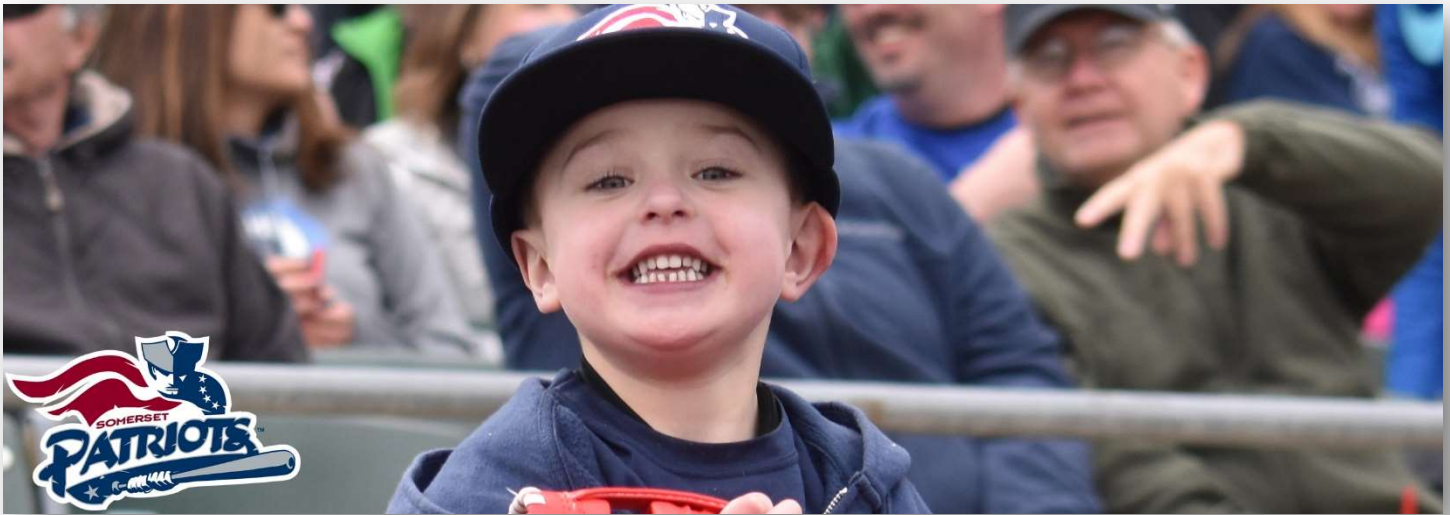
5. STAFFING POLICIES

- All Full Time Staff, Part Time Staff, and Third-Party Vendors will comply with all applicable local health procedures and guidelines that are in place at the time of any event being held.
- Temperature checks of employees upon arrival.
- All fan-facing food service members and maintenance staff shall be required to wear protective gloves and masks, as necessitated by current guidelines and best practices policies.
- Event Staff Members (Ushers, Ticket Takers, and other event staff) will be required to wear masks when in the ballpark at all times.
- Staff will be instructed to make the following changes to fan-facing interactions:
 - Prohibit handshaking and physical contact with guests and other employees.
 - Employees will be required to wear protective gloves if required to hand items to fans.
 - Prior to the start of each shift, and continuing when appropriate, employees will be required to wash their hands on a regular basis and change gloves frequently in Food Services as per CDC Guidelines.
 - Ongoing training to educate staff on new, updated guidelines and procedures.



6. CLUBHOUSE & ON-FIELD PERSONNEL

- In order to ensure all players are placed in the safest conditions possible, the Somerset Patriots will work with the Atlantic League and local health officials from RWJBarnabas Health to implement the following procedures:
 - Increased cleanliness in the home and visiting clubhouses.
 - Additional restrictions on clubhouse access – media and non-essential front office staff are to be prohibited.
 - Buffet-style food service will be discontinued.
 - Communal Showers will not be allowed, players will have to shower back at their residences.
 - Laundry will be placed in bags each night and handled by the Clubhouse Managers at the end of the night.
 - Clubhouse Managers will Sanitize bathrooms and high touch areas each night after games
 - Commonly “spit” items, including, but not limited to seeds, gum and Peanuts will be prohibited.
 - Players and Clubhouse Personnel will be tested once a week for COVID-19 by Team Doctors from RWJBarnabas Health.
 - If a Player tests positive for Covid-19, he will be quarantined and isolated for the recommended 14 days at a pre-determined acceptable location.
 - Clubhouse Facilities will then undergo a high-level sanitization administered by an outside company specialized in cleaning and disinfecting.
 - Clubs will follow the guidance of the Atlantic League and local health officials regarding player and on-field personnel health and safety, including travel, fan/media interaction, dugouts, etc.
 - Player arrival time will be staggered to eliminate the number of people in the clubhouse at one time when possible.
 - Umpires will come to the ballpark dressed for games and will leave immediately following the conclusion of the game.



7. TD BANK BALLPARK ENTRY / EXIT

- All Patrons will be required to wear masks when entering the facility and when leaving their seats to go to restrooms, retail, and concessions areas as per CDC Health Guidance.
- The Somerset Patriots will work with local law enforcement and security staff to encourage proper distancing upon entry, including, without limitation, walkways and sidewalks leading to ballpark entrances.
- Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines.
- Security procedures that place employees within 6 feet of customers will be replaced by new security protocols.
 - Select ticket windows will be closed to ensure proper distancing between patrons.
 - Printed tickets will be limited and only utilized when necessary; print-at-home tickets and online/ mobile tickets will be the preferred method of entry for TD Bank Ballpark.
 - Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines.
 - Season ticket and group/hospitality customers will have the option of contactless ticket distribution; all subsequent exchanges or additional ticket requests will be conducted over the phone or electronically.
 - NO Bags will be permitted to be brought into TD Bank Ballpark.

8. FAN EXPERIENCE

- **Fun Zone**
 - The Somerset Patriots may not be able to operate all of their traditional games each night and some will be subject to closure.
 - Attractions that allow for proper distancing will be subject to heightened safety standards, including disinfecting between users and proper distancing while waiting in line.
- **Concourse Flow**
 - Concourses will be separated to create defined traffic flow (e.g. each side of the concourse is one-way-only traffic) and to keep proper distancing.
 - Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines on the main concourse.



- In the event of rainstorms, or other situations requiring customers to find cover, congregating on the concourse will be likely be prohibited and depending on the situation, may require fans to exit the ballpark to their vehicles.
- Sponsor concourse table displays may be limited and will not be allowed to operate any interactive customer displays.
- **Mascots**
 - Mascots will be present, but will be unable to “High-Five”, shake hands, give hugs, take close pictures, or sign autographs.
- **Restrooms**
 - Doors where practical will be propped open to encourage touchless entry/exit.
 - Restrooms will be sanitized frequently with disinfectant along all surfaces and deep cleaned at the end of each event.
 - The Somerset Patriots are exploring options to create touchless enhancements where practical, However, the Patriots will recommend facemasks and encourage patrons to bring their own gloves for use in restroom facilities.
 - Every other sink and urinal will be disabled to allow for proper distancing.
- **Team Store**
 - The Somerset Patriots will limit the number of people allowed inside the team store based on current social distancing guidelines and will also have a payment station set up on the main concourse, outside of the team store
 - Stanchions and/or spacing markers will promote proper distancing between customers waiting in line and walking through the store.



- **Promotions/On-Field Activities**
 - Autograph sessions with players will not be permitted.
 - Players will not be permitted to throw baseballs or hand other items into seating areas.
 - All between-inning promotions will abide by proper distancing guidelines.
 - On-field activities such as Ceremonial First Pitches will be conducted with heightened restrictions which shall include, without limitation, proper distancing, the wearing of protective gloves and/or masks.
 - With respect to the singing of the National Anthem, Microphones will be wiped down and sanitized after each use.
 - Run the bases may also be limited and will adhere to strict social distancing requirements
- **First Aid Services**
 - The Somerset Patriots will work closely with RWJBarnabas Health to implement stringent protocols for any first aid services that will need to be rendered at all TD Bank Ballpark events.



9. FOOD AND BEVERAGE POLICIES

The following protocols will be put into place as it pertains to the TD Bank Ballpark food and beverage operation:

- Temperature check for all part-time, full-time, contracted third-party staff members, and interns prior to entering the ballpark.
- All employees will be required to wear protective masks and gloves.
- Additional staff positions will be hired specifically to disinfect surfaces before, during and after events.
- Restricted the number of employees in shared spaces, including kitchens and offices to maintain at least a 6-foot distance between people.
- All points of sale (POS) will have plexiglass barriers where reasonable and feasible.
- Will open every other POS in main concession stands to allow for better social distancing for customers waiting between lines.
- Portable service areas and POS are being streamlined and repositioned to maximize social distance and minimize lines.
- Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines.
- At portable service areas that have more than one cashier, will have two POS terminals for each employee to use.
- Menus, offerings, serving containers, etc. will be streamlined to maximize safety.
- Mobile ordering through an app that can then be picked up at specific locations and times.
- All self-service condiment and buffet lines will be closed during opening phases of ballpark.
- Condiments will be dispensed by workers at all POS using prepackaged containers.
- Ongoing training to educate staff on new, updated guidelines and procedures.



10. COMMUNICATION / MESSAGING

- Posted “Stop the Spread” and “COVID-19” signage in areas with high visibility to fans, employees, and team personnel.
- Other awareness and instructional signage posted throughout the ballpark.
- Frequent video and public address announcements will promote proper cleanliness, distancing, and similar health practices for customers.
- The Somerset Patriots will create social media & e-blast awareness campaigns on best practices for fans and guests visiting TD Bank Ballpark.
- The Somerset Patriots website will feature a COVID-19 reopening plan page with details, the team’s readiness plan, as well as all the important information fans need to know about the coronavirus.